

## **VISIT AND SERVICE MODALITIES AT SANTA BÁRBARA**

1. **General Admission (without meals) – Package 1**  
Standard access to facilities and cenotes without food service included.
2. **Admission + One Meal (à la carte menu) – Package 2**  
Includes access to cenotes and one main course selected from the menu.
3. **Package 3: Special Menu for Travel Agencies (Not available to the general public)**  
Exclusive package designed for authorised agencies, with predefined menu options.
4. **School or Academic Visits (Educational Modality)**  
Designed for educational institutions, with a focus on learning, environmental awareness and cultural enrichment.
5. **Corporate or Business Groups**
  - Modality for team-building and integration activities
  - May include meals, guided visits, outdoor activities, recreational games and rest areas
6. **Accessible Tourism**
  - Designed for persons with disabilities, elderly visitors and pregnant women
  - Includes lift access to Pool Cocom cenote, accessible pathways and personalised assistance
7. **Family Tourism (Full Experience for All Ages)**
  - Ideal for families with children
  - Includes access to Splash Pad, safe cenotes supervised by lifeguards, and a family-friendly restaurant menu
8. **Light Adventure Tourism**
  - Bicycle routes between cenotes
  - Optional snorkelling in cenotes with visibility of up to 40 metres
  - Short and accessible walks through natural surroundings
9. **Visit with Breakfast at Snacks & Beer**

- Ideal for early arrivals wishing to have breakfast before entering the cenote area
- Options include chilaquiles, eggs prepared to order, fresh juices and coffee, available from 9:00 a.m.

#### **10. Private or Customised Bookings (Upon Request)**

- Exclusive service for private groups, celebrations or special events
- Possibility to tailor the itinerary, dining options and overall experience